



## Mediation 101

19 April 2024

10.00am – 1.00pm

**THE CLASS IS CONDUCTED BY ONLINE LEARNING VIA ZOOM LINK**

### Synopsis

This webinar gives an introduction to mediation, and create an awareness of the benefits of using mediation to resolve conflicts. It explains the main features and characteristics of mediation, the mediation process and the basic techniques and skills used in mediation. It clarifies some of the misconceptions in mediation, and the differences between mediation and other forms of dispute resolution processes.

### Who should attend?

Residents and occupiers staying in condominiums including council members and managing agents and other service providers engaged in condominium management.

Date	Time	Programme
Friday, 19 April 2024	9.45am	Attendees to login via webinar
	10.00am	Presented by Dr Lim Lan Yuan
	11.20am	Break
	11.30am	Presentation by Dr Lim
	12.30pm	Q & A Session
	1.00pm	End of Class

**Enquires:** ☎ 6424 0297 (Teresa) ✉ [secretariat@apfm.mygbiz.com](mailto:secretariat@apfm.mygbiz.com)

**Registration fee:** \$20.00 (AMA/APFM/SISV VGP Members) \$40.00 (Others)

**APFM/ SISV VGP Members:** CPD 2 Hours

**Online Registration:** [Webinar Two on Mediation 101 \(google.com\)](#)

## How Do We Deal with Neighbour Disputes in Condominiums?

30 April 2024

2.00pm – 5.00pm

**THE CLASS IS CONDUCTED BY ONLINE LEARNING VIA ZOOM LINK**

### Synopsis

This webinar focuses on the practical aspects of handling disputes with neighbours in condominiums. Three case studies of actual conflicts will be illustrated to show how neighbour disputes can be amicably resolved using mediation. It explains the process, and the approach used and the difficulties encountered and how they are handled. The webinar discusses how some of these common conflicts could have been avoided or reduced.

### Who should attend?

Residents and occupiers staying in condominiums including council members and managing agents and other service providers engaged in condominium management.

Date	Time	Programme
Tuesday, 30 April 2024	1.45pm	Attendees to login via webinar
	2.00pm	Presented by Dr Lim Lan Yuan
	3.20pm	Break
	3.30pm	Presentation by Dr Lim
	4.30pm	Q & A Session
	5.00pm	End of Class

**Enquires:** ☎ 6424 0297 (Teresa) ✉ [secretariat@apfm.mygbiz.com](mailto:secretariat@apfm.mygbiz.com)

**Registration fee:** \$20.00 (AMA/APFM/SISV VGP Members) \$40.00 (Others)

**APFM/ SISV VGP Members:** CPD 2 Hours

**Online Registration:** [Webinar Three How Do We Deal with Neighbour Disputes in Condominiums \(google.com\)](https://www.google.com)

## Basic Mediation Workshop

8 & 9 May 2024

9.00pm – 5.00pm

### Synopsis

This 2-day workshop discusses in detail the concepts and principles of mediation, the functions of each stage of the mediation process, the role of the mediator, and the various techniques and skills the mediators can adopt. During the Workshop, participants will have the opportunity to put into practice what they have learnt in role plays of actual disputes in condominiums.

### Who should attend?

Residents and occupiers staying in condominiums including council members and managing agents and other service providers engaged in condominium management who wish to acquire the basic skills in mediation.

Date	Time	Programme for Day One and Two
Wednesday 8 May 2024 and Thursday 9 May 2024	8.45am	Registration
	9.00am	Presented by Dr Lim Lan Yuan
	10.30am	Break
	11.30am	Presentation by Dr Lim
	12.30pm	Lunch
	1.30pm	Presentation/Role Play
	3.00pm	Break
	3.30pm	Presentation/Role Play
	5.00pm	End of Day

Enquires: ☎ 6424 0297 (Teresa) ✉ [secretariat@apfm.mygbiz.com](mailto:secretariat@apfm.mygbiz.com)

Registration fee: **\$218.00** (AMA/APFM/SISV VGP Members) **\$327.00** (Others)

APFM/ SISV VGP Members: CPD 8 Hours

Online Registration: [Basic Mediation Workshop \(google.com\)](https://www.google.com)